GRADE 10

OPENER TERM 2 2026 ASSESSMENT

ENGLISH

Name: _____ ADM NO_____CLASS…….

TIME: 2 HOURS

ANSWER ALL QUESTIONS SCORE

TASK 1: LISTENING AND SPEAKING. (17 MARKS)

Dialogue: *"A Lesson in Courtesy"*

Amina walked into the Sunrise Hotel looking tired after a long journey. The reception area was busy, with guests checking in and staff attending to phone calls.

Receptionist: Good afternoon, Madam. Welcome to Sunrise Hotel. How may I assist you?

Amina: Good afternoon. I have a reservation under the name Amina Hassan.

Receptionist: Kindly allow me a moment as I confirm your booking.

Amina: Certainly. Thank you.

Receptionist: (after checking) Yes, Ms. Hassan, your room is ready. May I see your identification, please?

Amina: Of course. Here it is.

Receptionist: Thank you very much. Your room is on the third floor. Breakfast is served from six to ten in the morning.

Amina: That sounds great. One more thing, could I get assistance with my luggage?

Receptionist: Absolutely. I will call the porter immediately.

Amina: I appreciate your help.

Receptionist: You are most welcome. Enjoy your stay with us.

QUESTIONS

a) Identify **two characters** in the dialogue and explain their **character traits**. (4 marks)

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