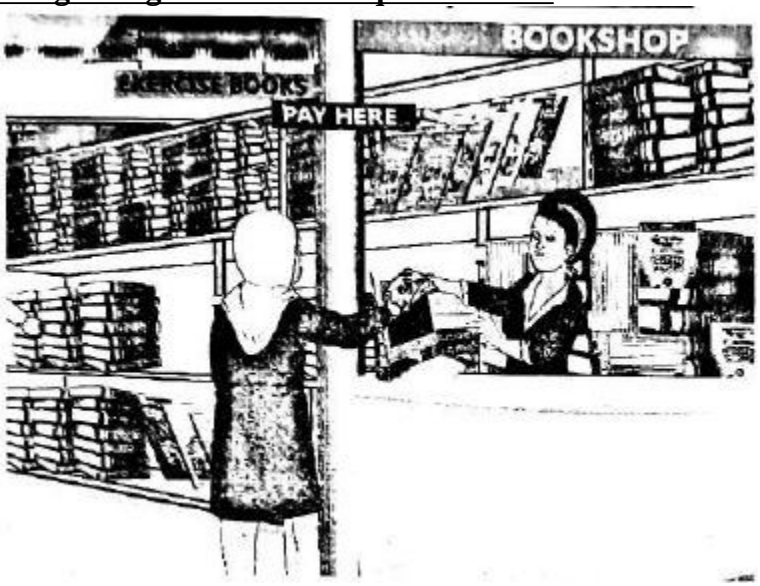
ENGLISH - GRADE 4 END TERM 2 EXAMS 2023

Read the following dialogue and answer questions 1-5.



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Shopkeeper: : You are welcome. How can I help you?

Customer : Thank you. I am looking for a flexible ruler and a sharpener. Do you have them?

Shopkeeper : Yes. Here we have flexible rulers and sharpeners of many different colours. Feel free to choose your colour.

Customer : My favourite colour is blue. But how much do they cost?

Shopkeeper : They are not expensive. Seventy-five shillings only. But it's worth the money. They are of very good quality.

Customer : Okey. Let me have them. Here is the money.

Shopkeeper : Thank you for buying from us.

Customer : You are most welcome. I enjoyed your services.

1. The polite words used by the seller from the dialogue were